

Name: Douglas Kilpatrick
Proposed Classes: 5A and 5D

My name is Douglas Kilpatrick. In 2007 I bought one of the original iPhones. As you may be aware, that phone was not subsidized and cost around \$400, but is tied to AT&T's network.

In March of 2008 I went to Thailand to visit my wife's family. Before I left I called AT&T to ask to get my phone unlocked, so that I could use a pre-paid SIM while in Thailand. They flatly refused, but instead offered to allow me to use international roaming, which would have cost hundreds of dollars.

I ended up unlocking the phone (which required jailbreaking it) and using a pre-paid SIM anyway. The total cost to use my phone for two weeks was around ten dollars.

Given that the phone was not subsidized and is considered to be my phone, I do not understand why it was locked to begin with, nor do I understand why AT&T still refuses to unlock it.