

*Office Selects Relocation  
Management Team*

*A Moment for Browsers*

*And the Winner Is...*

# RENEWALS

**COPYRIGHT OFFICE**

**REENGINEERING UPDATE**

## *Staff Gathers for All Hands Meeting*

**Christy Taylor**

Copyright Office staff members attended an All Hands Meeting on Oct. 20 to hear an update on operational issues and the Reengineering Program. Register of Copyrights Marybeth Peters opened the meeting with a brief history of her 40-year career in the Copyright Office. She told how she came to develop a vision of a new and improved Copyright Office where an author could transmit a work electronically and receive a registration certificate within days. The

through the efforts of everyone involved in the Reengineering Program.

The Register said that the Office is entering the final stage of the reengineering effort, which will be the most difficult. She encouraged everyone to keep a positive attitude and emphasized the importance of remaining optimistic and focusing on the goal. She thanked the senior management staff, the numerous contractor staff, and all Copyright Office staff for their continued hard work in meeting the challenges of the reengineering effort.

Chief Operating Officer Julia Huff spoke on operational matters and briefed the staff on the status of the Fiscal Year 2006 budget and on claims processing. She emphasized that the government is in a tight budget environment and that the Office must make every effort to conserve funds in 2006. Over the past 5 years, the Office has been able to deposit money into the No-Year account because of delays in the reengineering project. We will see the benefits of these savings as the reengineering implementation is underway.

Huff then reviewed backlog reduction efforts and thanked the staff for their

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PHOTO BY JUDITH NIERMAN

*Julia Huff (left) and Marybeth Peters at October's All Hands Meeting*

Office would also be a better workplace that promoted career development for all staff. The Register expressed her excitement that her vision is becoming a reality

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work to reduce the backlog. In closing, Huff said that management is currently interviewing 11 candidates for the training specialist position. The person hired will work with the Library of Congress training office to plan and develop a functional training program for the Copyright Office.

Reengineering Program Manager Jeff Cole reviewed the overall reengineering effort from its conception to the present and emphasized the purpose, objectives, and stages of the Reengineering Program. Cole gave a status report on current activities, including the motion picture, electronic registration, e-deposit, and selection pilots; preregistration; Examining/Cataloging cross training; and the new copyright application.

Cole closed by outlining the program's major accomplishments, reviewing the upcoming milestones for the next 2 years, and thanking everyone involved in the reengineering thus far.

Copyright Technology Office Chief Michael Burke described current activities on reengineering's IT front, including the development work on the new IT system named eCO. He explained that the two major functions of eCO will be eCO Service and eCO Search, and he briefed staff on the transition to the new system.

Reengineering Facilities Coordinator Ginny Kass and Facilities Design and Construction Project Manager Tony Ramis related the latest developments and milestones on the facilities front. Kass and Ramis also gave an update on new furniture purchasing, re-use furniture inventory, the temporary offsite leased space and swing space on Capitol Hill, and the Madison Building construction schedule. Kass introduced the move coordination team from FOX Relocation Management Corporation.

A question and answer session followed the formal presentation.

*Q: What is the parking situation in Crystal City?* A: The Office has been informed that there is sufficient underground parking in Crystal City near the Plaza 5 and 6 buildings at the cost of \$115 per month.

*Q: How will staff pick up Metrocheks when the Office is located in Crystal City?* A: There are several government agencies located in Crystal City that use the Metrochek program. Management will work with the Department of Transportation to arrange a designated location in Crystal City for Metrochek pick-up.

*Q: How far is the walk from the Metro to the Crystal City buildings?* A: The walking distance from the Metro to Crystal City is approximately 10 minutes. The walk is entirely underground.

*Q: Will staff who do not currently participate in the Metrochek program have a chance to enroll?* A: Yes. All staff who are eligible to participate in the Metrochek program will have the opportunity to enroll.

*Q: Will staff have access to the Credit Union?* A: Yes. Management is exploring the option of installing a Credit Union ATM in the Office's leased space in Crystal City.

*Q: What are the security measures for the parking in Crystal City? Will cars be inspected prior to entry into the garage?* A: No. Cars will not be inspected upon entry to the Crystal City garages.

*Q: Will there be a health room in Crystal City?* A: Yes. There will be an unstaffed health room located in Crystal Plaza 6. Staff from Health Services will come to Crystal City

to administer flu shots and other regular treatments, such as glaucoma screening. Staff requiring allergy shots must travel to Capitol Hill to receive shots.

*Q: How many people will be on each floor in Crystal City? How many restrooms will be on each floor?* A: The number of employees on each floor in the Crystal City buildings will vary depending on the work function of each floor. The Office will occupy six floors in Crystal Plaza 5 and one floor in Crystal Plaza 6 with 50 to 80 people on each floor. There are three restrooms on each floor, one for men, one for women, and one unisex restroom that is accessible to wheelchairs. The restroom facilities exceed the code requirements based on the number people per floor.

*Q: What are the new organization plans for the Division automation liaisons?* A: In the reorganized environment, the automation liaisons who are currently in each Division area will be assigned to, and sit in, the Copyright Technology Office. The liaisons will remain dedicated to each division. The exception to this proposed change is that the webmasters, who also serve as automation liaisons, will remain in the Information & Reference Division.

*Q: Will staff living in Maryland receive an increase in the Metrochek subsidy?* A: No. Unless the government issues an increase, the Office will follow the Department of Transportation rules for Metrochek. Government employees can receive up to \$105 per month in Metrochek subsidy, depending on their commuting distance.



## And the Winner Is... "eCO"

Judith Nierman

Performing Arts Team Leader Laura Lee Fischer came up with the winning entry in the Reengineering Program Office's contest to name the new IT system that is replacing COPICS (Copyright Office Publication and Interactive Cataloging System).

The name of the new system is eCO, pronounced "echo." eCO stands for "electronic Copyright Office," a name that the contest judges decided "has a broad scope and conveys the fact that our electronic processing in the future will encompass virtually all Copyright Office services."

Congratulations to Laura Lee, who wins a cool \$100. And thanks to the other employees who entered the contest. Their creativity resulted in a total of 150 entries. ■

Marybeth Peters (right) presents Laura Lee Fischer the award for naming eCO.

PHOTO BY JUDITH NIERMAN

*Q: Will the Office provide parking for the disabled?* A: No. The Copyright Office is not obligated to provide disabled-accessible parking, but the Crystal City garages may have disabled parking spaces available at the regular rate of \$115 per month.

*Q: What are the working hours of the Crystal City buildings?* A: Crystal Plaza 5 and 6 will operate from 6:30 a.m. to 8:00 p.m.

*Q: Who will provide water coolers and micro-waves for staff use in Crystal City?* A: Some of this staff-provided equipment will be moved from the Madison Building to the Crystal City space. The move coordination team will work with a representative from each Division to identify the equipment that will be moved and the new location of the equipment in Crystal City. ■

## A Moment for Browsers

Michael Burke

The browser used by the online filer is a key link in the eCO ingest channel, and yet it is one we do not select. According to *W3 Schools*, a Web developer's site, at least 76 percent of browsing is presently done with Internet Explorer (IE). This is not surprising in that IE comes preinstalled with Microsoft Windows on most new personal computers. Two years ago, IE was used by at least 85 percent of browser users. During the last 2 years, Mozilla's Firefox browser has been gaining in popularity. However, the average user is satisfied to use what is provided and does not seek out alternative browsers.

Testing a browser's compatibility with other software is costly. Companies like Siebel, the developer of the commercial software upon which eCO is based, approach this challenge by focusing on the most used browsers. For each of these, the company tests every feature and functionality in its product to determine how it behaves with the browser. Siebel has done this with IE 5.01, 5.5, and 6.0 and Netscape 7.02, which were the dominant browsers when the current version, 7.7, of the software was developed. Since then, Siebel has developed a new version, 7.8, and has tested it with Netscape 7.2, Firefox 1.0.3, and Mozilla 1.7.7. The Office's eCO system will be upgraded to IE 7.8 in the next year.

Siebel also includes profiles for most other browsers and versions that enable them to be recognized by Siebel. These browsers and versions may also work satisfactorily. They just have not been thoroughly tested by Siebel. The profiles define which webpage features are supported by each respective browser/version, features such as support for tables, frames, high interactivity clients, ActiveX controls, VBScripts, JavaScripts, JavaApplets, and style sheets. In addition, a developer using the Siebel product can define additional profiles for other browsers and versions. The Copyright Technology Office (CTO) has done this for Firefox version 1.0, and Apple Computer has provided input to enable us to build a profile for their Safari 1.2 browser.

Will eCO work with every version of every browser? Maybe not, but it will work well with the vast majority, and it will be kept up to date as the browser picture changes. Browsers share the common goal of retrieving and viewing Web documents and rendering the sound, graphics, video, and other features websites contain. While browsers vary in how they are constructed and what they will support, this commonality of purpose, particularly in handling standard html pages, lends itself to a satisfactory experience for a large number of users. ■

## Office Selects Relocation Management Team

Ginny Kass

*The Copyright Office selected FOX Relocation Management Corporation as the move management coordinator. FOX will support the Facilities Office in the Copyright Office reengineering project by providing move planning and coordination to relocate furniture, equipment, office and staff materials, collection materials, and records. The relocation will entail multiple moves from the Madison Building to Crystal City, the Landover Annex, and other swing space as well as multiple moves back to the Madison Building after the renovation has been completed.*

*FOX has significant experience with large complex projects in organizations of all types. They have worked with Harvard University on library relocation projects, conducted move planning and relocation for the Mary Baker Eddy Library, and provided comprehensive relocation management services to the International Monetary Fund. Other relocation projects include the U.S. Capitol Police-Fairchild Building, IRS National Headquarters Consolidation, the U.S. Naval Academy, the U.S. Secret Service, and the World Bank. ■*