Interim Designation of Agent to Receive Notification
of Claimed Infringement

Full Legal Name of Service Provider: KnowNow, Inc.

Alternative Name(s) of Service Provider (including all names under which the service provider is doing business): n/a

Address of Service Provider: 997 East Arques Avenue Sunnyvale, CA 94086

Name of Agent Designated to Receive
Notification of Claimed Infringement: Michael Terner

Full Address of Designated Agent to which Notification Should be Sent (a P.O. Box or similar designation is not acceptable except where it is the only address that can be used in the geographic location):

997 East Arques Avenue Sunnyvale, CA 94086

Telephone Number of Designated Agent: 408-585-1810

Facsimile Number of Designated Agent: 408-585-1804
Email Address of Designated Agent: mterner@knownow.com

Signatu ıe ve of the Designating Service Provider:
____ _____ Date: 7/1/05

Typed or Printed Name and Title: Michael Terner, CEO

Note: This Interim Designation Must be Accompanied by a $30 Filing Fee Made Payable to the Register of Copyrights.

RECEIVED
JUL 05 2005
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SCANNED 7/15/05

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