

Amended Interim Designation of Agent to Receive Notification of Claimed Infringement

Full Legal Name of Service Provider: REALNETWORKS INC.

Alternative Name(s) of Service Provider (including all names under which the service provider is doing business): RealNetworks E-commerce LLC; Real Impact; Real Broadcast Network

Address of Service Provider: 2601 Elliott Avenue, Suite 1000
Seattle, WA 98121

Name of Agent Designated to Receive Notification of Claimed Infringement: Kelly Jo MacArthur

Full Address of Designated Agent to which Notification Should be Sent: 2601 Elliott Avenue, Suite 1000
Seattle, WA 98121

Telephone Number: 206-674-2213

Facsimile Number: 206-674-2695

Email address: legal@real.com

Identify the Interim Designation to be Amended, by Service Provider Name and Filing Date, so that it may be Readily Located in the Directory Maintained by the Copyright Office:

Service Provider: RealNetworks, Inc,
Filing Date: 4/17/00

Signature of Officer or Representative of the Designating Service Provider:

Date: KJ MacArthur 1/28/01

Typed or Printed Name and Title:

Kelly Jo MacArthur
SVP, General Counsel and Corporate Secretary

Note: This Amended Interim Designation Must be Accompanied by a \$20 Filing Fee Made Payable to the Register of Copyrights.

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