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I am the owner of a Samsung Moment on the Sprint network. Without the ability to “root”, or “jailbreak”, my cellphone, I would have been subject to poor performance, dropped calls, and data lockups requiring a battery pull. Samsung stopped supporting this phone after updating the operating system to Android 2.1.

Using wifi with the stock Android 2.1 released by Sprint/Samsung *will* cause a data lockup requiring a battery pull. Sometimes this model phone will lockup even if wifi was never used/turned on. There are thousands of posts at Sprint’s and other forums from users complaining of this problem (<http://community.sprint.com/baw/community/buzzaboutwireless/phones-and-devices/samsung/moment?view=discussions>). Some users stated they were unable to call 911 or other emergency services until performing an almost-five minute reboot due to this serious problem. Both companies have acknowledged this issue, but say there is nothing that can be done. Installing an Android 2.2 ROM created by the developers at sdx forums cures this serious problem, something Samsung has been unable or unwilling to do.

After rooting my phone, I was able to delete apps that I will never use and that run in the background, thus freeing up valuable internal memory and processor power. Installing a 2.2 ROM also allows for the use of apps2sd, freeing up even more internal space.

In summary, without the ability to root my Samsung Moment, I would have been locked into a two year contract with a phone subject to data lockups and slow performance, which would have had a detrimental affect on my ability to use it as I wished (and as advertised by Sprint/Samsung), and possibly also on the safety and well-being of my family in an emergency situation.