This is a Word document that allows users to type into the spaces below. The comment should be no more than one page in length (which may be single-spaced but should be in at least 12-point type). The italicized instructions on this template may be deleted.

Short Comment Regarding a Proposed Exemption Under 17 U.S.C. 1201

Item 1. Commenter Information

David Ricotta

Item 2. Proposed Class Addressed

Proposed Class 21: Vehicle software – diagnosis, repair, or modification

Item 3. Statement Regarding Proposed Exemption

I support the proposed exemption. This exemption will allow for customers to make field repairs when their cars break. Not all drivers of a particular make or model has access to a manufacturer-affiliated dealer/repair shop for their specific make/model of car within a reasonable distance, or can afford a day off of work to get their car seen by a manufacturer-affiliated dealer/repair shop. Also, certain drivability issues that arise in specific models under specific conditions can be more rapidly resolved by field repair undertaken by the non-affiliated person/owner than a harried technician at a manufacturer-affiliated dealer/repair shop. The automaker or affiliated dealer/repair shop may not have the time or resources to properly diagnose and fix a specific car with an intermittent issue under specific conditions. In this case field repair by a non-affiliated person/owner is preferable, and will result in the car returning to normal service faster and cheaper than requiring the car be seen by an affiliated dealer/repair shop. Please consider these circumstances when considering this exemption.

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