I would like this body to rule in favor of consumers' rights over devices they have purchased. Locked phones are problematic for a number of reasons, not the least of which is that it becomes difficult to switch carriers. People lead very busy and stressful lives these days. Even the thought of engaging in the process of getting your phone unlocked can be excessively stressful. This effectively makes locked phones a hurdle that can defeat competition in carriers.

Locked phones are difficult to resell, not being "top of the line" anymore, their value is already low. If the reseller will lose any incentive because it costs money and man-hours to unlock the phone, they typically throw it away.

Locked phones are frustrating, wasteful in time and materials and a blatant anti-consumer policy that has no place in a fair market. Please consider these arguments when you deliberate this matter. Thank you for your time.