Electronic Recordation System Pilot Update

Copyright Office Modernization Webinar Series
December 1, 2020

The webinar will begin promptly at 1:00 p.m. eastern time
SUBMITTING QUESTIONS

To submit a question, use the Q&A dialog box in the lower right corner. You may submit a question during any portion of this webinar; however, questions will be answered at the end of the presentation.

Please note: we may not be able to answer all questions received in the allotted time. Thank you.
WELCOME

Shira Perlmutter
Register of Copyrights and
Director of the United States Copyright Office
INTRODUCTION AND OVERVIEW

Denise Wofford
Director of Public Records and Repositories
INTRODUCTION AND OVERVIEW

Sylvester Simpkins
Head, Recordation Section

KanKan Yu
Management and Program Analyst

Shawn Gallagher
Management and Program Analyst

Nick Bartelt
Attorney-Advisor
WHY MODERNIZE?

Where We Are Today

• One of the few paper-only processes remaining
• Manually process receipt and payment
• Manually ingest titles
• Long processing times
• Outdated IT systems unable to keep up with customer and Office needs
KEYS TO SUCCESS

- Emphasize positive user experience
- Conduct outreach with real-world users
- Establish regular communication channels
- Build features that reflect user needs
- Build cohesive visual experiences
- Build incrementally with flexibility and scalability in mind
- Modernize all aspects of recordation
- Align with long-term Copyright Office modernization strategies
GOALS FOR RECORDATION MODERNIZATION

Pilot Release

- Test new ideas and concepts in a limited environment
- Preview what a modernized system could look like when there's emphasis on collaboration and user experience
- Contain a subset of services that will be available to a limited number of participants
SINCE OUR LAST MODERNIZATION WEBINAR

Last webinar: September 2019

- User research and usability testing
- Pilot launch
- New feature development and general pilot support
- Two additional feature releases
## PILOT FEATURES  As of September 30, 2020

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
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<tbody>
<tr>
<td>Account management</td>
<td>(self-service)</td>
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<tr>
<td>Digital certificate and numbered document available upon approval</td>
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<tr>
<td>Online submission for Basic/205</td>
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<tr>
<td>Online status tracking</td>
<td></td>
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<tr>
<td>Online payment collection</td>
<td></td>
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<tr>
<td>Centralized messaging center for correspondence</td>
<td></td>
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<tr>
<td>Notifications and alerts for key events</td>
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<tr>
<td>Search</td>
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<tr>
<td>Corrections</td>
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SPECIAL PILOT PROGRAM RULES

February 2020
• Supplemental interim rule governing pilot program. 37 CFR §§ 201.4(h), 201.10(f)(6).

April 2020 (launch)
• Most transfers and documents pertaining to copyright under section 205

July 2020
• Certain non-English language indexing information permitted

August 2020
• Redacted documents allowed

October 2020
• Non-English language documents allowed
METRICS As of September 30, 2020

Pilot
• 152 documents recorded
• 1,534 works

Pilot Processing Time
• Weeks

Paper Submission
• 2,103 documents recorded
• 64,205 works

Paper Processing Time
• Months
OUTREACH AND FEEDBACK  As of September 30, 2020

• Orientation webinars
• Monthly webinars
• Live triage and hotfixes
• FAQs and video tutorials
• Remitter portal survey

To Date
• 28 orgs
• 78 invitees

Upcoming
• 33 orgs
• 84 invitees

“Just wanted to say that my organization finally submitted our first filings through the Pilot System, and it was a very positive experience. Well done, and thank you, everyone!”

“Very pleased with the recordation pilot program thus far”

“I think it is going great too!! Super nice system!!”
UPCOMING ACTIVITIES

- Continue to support the phased pilot rollout
- Continue to address feedback
- Begin incorporating notices of termination
- Plan and conduct user experience tasks and activities (e.g., user research, surveys, usability testing, etc.)
- Continue to align with ECS and other modernization projects
PATH FORWARD

Pilot Releases
- Test new ideas and concepts in a limited environment
- Preview what a modernized system could look like when there’s emphasis on collaboration and user experience
- Contain a subset of services that will be available to a limited number of participants

Full Release
- Reduce the recordation processing time but still produce quality public records
- Be flexible, scalable, and adaptable to all stakeholder needs
- Provide a cohesive experiences for a full suite of recordation products and services

Pilot Launch Release 1.0

Today Release 1.2

Regular Releases for Pilot Group

Full System Available to Public

Regular Releases for Pilot Group

Regular Releases for Pilot Group

Regular Releases for Pilot Group

Regular Releases for Pilot Group

Regular Releases for Pilot Group

Today Release 1.2
COLLABORATION OPPORTUNITIES

recordation-pilot@copyright.gov

Stay connected for research and usability testing opportunities.
Share this email address with others who are interested in collaborating with the Office.
Questions?

To submit a question, use the Q&A dialog box in the lower right corner.

Please note: we may not be able to answer all questions received in the allotted time. Thank you.
Learn More

For More Information: copyright.gov/copyright-modernization

Send Questions to: askcmo@copyright.gov