

Thank you for this opportunity to help the Copyright Office identify and evaluate potential improvements and technical enhancements to the information technology platforms that support its registration functions.

The 4 immediate improvements that would help with our registration practice are:

1. Payment / Checkout Process - this should be streamlined to not require multiple steps to pay for applications approved for registration. A more modern, customary "add to cart" and then single click check out after one opportunity to review would be a nice improvement.
2. File Names - eCO presently does not accept very basic file names for computer programs; for example, instead of being able to load "Acme Software Version 1.5" we need to write "Acme Software Version 1 dot 5"; this is very inconvenient, awkward, and time consuming to rename all our files in a way that ensures they can be uploaded.
3. Multiple Registrations - it would be nice to be able to load multiple applications into the cart suggested above and then have a way to print receipts (e.g. payment received, file uploaded) rather than having to do that piecemeal as it is with the current system--maybe a checkbox that lets you print individual receipts for each work in the cart after the user has paid for them and uploaded materials. Right now we stop at each stage of the application process and individually save each notice screen (again "deposit successfully uploaded," "payment received," etc.)
4. Multiple Email Confirmations -Receiving a single email confirmation per registration would be more convenient than receiving the 2 we presently receive. Again, we need to separately save each email into PDF for client files, so this would help us be more efficient.

I hope this feedback is helpful to you.

If you have any questions, please do not hesitate to contact me.

Best,

Jonathan

Jonathan N. Osder, Esq.

Donahue Gallagher Woods LLP

1999 Harrison St., 25th Floor

Oakland, California 94612

510-451-0544

jon@donahue.com | www.donahue.com

Mill Valley - Oakland - Walnut Creek